

HURRICANE WATCH OR WARNING?

A WATCH MEANS IMPACTS ARE POSSIBLE

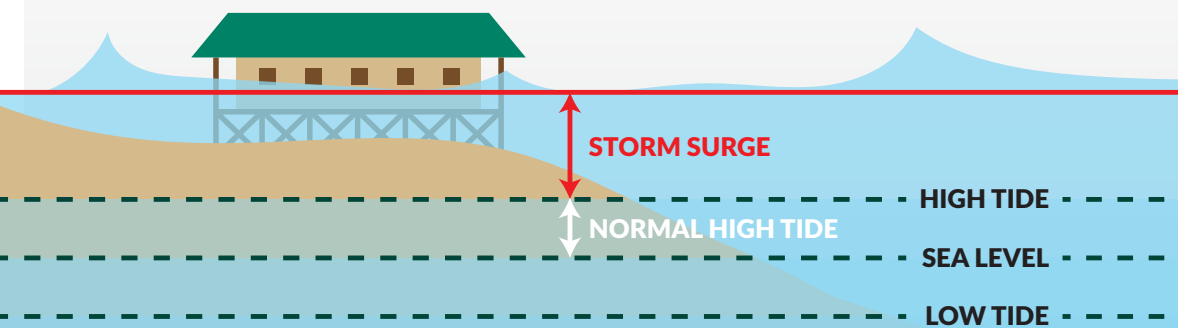
- Watches are issued 48 hours prior to anticipated tropical storm force winds.
- Pay attention to local officials and prepare your family and pets for a possible evacuation.
- Prepare your home for high winds.

A WARNING MEANS IMPACTS ARE EXPECTED

- Warnings are issued 36 hours prior to anticipated tropical storm force winds.
- Evacuate your family and pets if told to do so.

STORM SURGE WATCH AND WARNING

- A Storm Surge Watch means the possibility of life-threatening inundation generally within 48 hours
- Storm Surge Warning means the danger of life-threatening inundation generally within 36 hours.
- Flooding can range from minor to heights above 20 feet in some circumstances.



SPECIAL NEEDS

If you require assistance evacuating, contact the St. Charles Parish Emergency Operations Center immediately at (985) 783-5050.

BEFORE THE STORM



- Know your primary and secondary evacuation destination and how to get there.
- Have your disaster supply kit ready.
- Prepare important documents & plan your finances.



- Sign-up to receive texts, emails or phone calls from St. Charles Parish.
- Visit www.SCPEmergencyalerts.com or text ALERTS to 888777.

MEDICAL NEEDS

- If you are prescribed a medication that you must take daily, please be sure to have enough medication to last one month.
- In the event of a possible evacuation, consult with your physician on how to obtain your medicine if you have to fill a prescription while out of state.

IF AN EVACUATION IS NOT REQUIRED

- Check your disaster supply kit.
- Clear your yard of potential flying debris, including lawn furniture.
- Protect windows and glass doors with plywood or shutters.
- Secure boats.
- Clear ditches and catch basins of debris.

DURING THE STORM

- Stay away from windows.
- If you lose power, turn off major appliances to reduce damage.
- If flooding threatens your home, turn off electricity at the main breakers.
- Limit phone use to emergency situations.
- Stay tuned for advisories about tap water and sewer usage.

FIRST 72 are on YOU

In a disaster, residents could be without essential services such as electricity, water and sewerage for an extended period of time. You should be prepared and have a **3-DAY MINIMUM** supply of the following items:



Make sure to Have A Plan for Your pets



- When evacuating, you must take your pets with you. Animal Shelters do not provide boarding, and veterinary clinics in the affected areas will not board animals.
- To find pet-friendly accommodations, visit bringfido.com or monitor local news and official channels for information on parish assistance with human & pet evacuation. Plan to bring your pet with you, or board them in the area you evacuate to. Abandoning your pet is illegal and a citable offense.
- Plan to bring food, water, medications, current rabies vaccination, current vet records, tags, collars, leashes and carriers.
- For more information, contact the St. Charles Parish Animal Shelter at (985) 783-5010 or visit www.stcharlesparish.gov/animalcontrol.

AFTER THE STORM

RE-ENTRY

- St. Charles Parish uses an open re-entry approach. When officials say it is safe to return home, residents and business owners are allowed to return with no pass or permit required. If a storm has caused significant damage, it may be necessary to restrict access to essential personnel such as first responders and clean-up crews only.

POWER LINE SAFETY

- Report downed lines immediately to Entergy at 1-800-ENTERGY or call the EOC at (985) 783-5050. For safety tips and information visit www.energystormcenter.com.

The restoration process is done in an orderly, deliberate manner



Assessments
Crews assess damage to electric equipment and facilities to determine what corrective actions and repairs are needed.



Power plants
Restoration begins at the source – our power plants – as they are the primary sources of power production for all customers.



Transmission lines
Next, high voltage lines. Large transmission lines are then repaired and restored.



Substations
Substations are brought online; this is where voltage is lowered.



Distribution lines
These are the poles and wires you see in your neighborhood that bring electricity to essential services, homes and businesses.



Essential services
Power is first restored to critical community infrastructure and essential services such as hospitals, water treatment plants, police and fire stations, and communication systems.



Neighborhoods
Then, the greatest number of customers restored. Lines serving large areas of customers, then neighborhoods are restored.



Individual homes
Some homes and businesses may take longer, depending on the level of damage.

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HOW LONG CAN YOU EXPECT TO BE WITHOUT POWER?

UP TO 95 MPH	96-110 MPH	111-129 MPH	130-156 MPH	157 MPH +
7 DAYS	10 DAYS	14 DAYS	21 DAYS	+21 DAYS



EVACUATION INFORMATION

If the parish calls for a mandatory evacuation, both sides of the river will be asked to evacuate at the same time. According to the state contraflow plan, once contraflow has started you will not be able to access I-10 from I-310. St. Charles Parish will evacuate 40 hours prior to the onset of tropical storm force winds.

MANDATORY EVACUATIONS

- Listen to officials. If an evacuation is required, a dangerous threat to life is likely.
- Shut off electricity at the main source and lock up.
- Fuel and service family vehicles.
- Be sure to leave early before contraflow begins.
- Take along needed items in your disaster supply kit.
- Know where you are going.

ASSISTED EVACUATION

- Use of this program should be a last option. Residents should first work with neighbors, family, friends and social networks to secure transportation out of the parish in the event of a mandatory evacuation.
- Evacuees will be staged at the West Bank Bridge Park in Luling and transported to the parish's shelter site outside of the storm surge area.



Do not place debris **near or on trees, poles or other structures.** This includes fire hydrants and meters.

Debris should be placed curbside & not block roadway.

When bagging debris, CLEAR trash bags are recommended.

PLEASE SEPARATE DEBRIS INTO THE BELOW CATEGORIES:



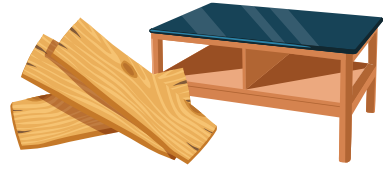
VEGETATIVE DEBRIS
Tree branches, leaves, logs, plants



HAZARDOUS WASTE
Oil, batteries, pesticides, paint, cleaning supplies, compressed gas



ELECTRONICS
Televisions, computers, stereos, phones



CONSTRUCTION DEBRIS
Building materials, drywall, lumber, carpet, furniture, plumbing



LARGE APPLIANCES
Refrigerators, washers/dryers, air conditioners, stoves, water heaters, dishwashers (Do not leave doors unsealed or unsecured)

IMPORTANT CONTACTS

AT&T U-Verse
1-800-288-2020 | www.att.com

ATMOS Energy
1-888-286-6700 | www.atmosenergy.com

Contract Monitor (Garbage, street lighting, mosquito control)
985-331-8604

Cox Cable
504-304-8444 | www.cox.com

Entergy
1-800-ENTERGY | www.energy.com

Community Services
985-764-7944

St. Charles Hospital
985-785-6242 | www.ochsner.org

Flood Insurance
1-888-379-9531 | www.floodsmart.gov

La. State Police
1-800-469-4828 | www.lsp.org

United Way of SC
985-331-9063 | www.uwaysc.org

Red Cross
1-866-GET-INFO | www.redcross.org

VIA Link Assistance
Call 211

For an Emergency
Call 911

Emergency Operations Center (EOC)
(985) 783-5050

Parish President and Council
(985) 783-5000

SCP Emergency Information Line
1-888-SCP-9EOC

Website
www.stcharlesparish.gov

LA Emergency Blog
www.emergency.louisiana.gov

Television
SCP-TV is available to Cox subscribers as Channel 6 and U-Verse subscribers as Channel 99.

STAY IN TOUCH



SIGN UP TODAY TO RECEIVE TEXTS, EMAILS OR PHONE CALLS FROM ST. CHARLES PARISH.
SCPEMERGENCYALERTS.COM
OR TEXT SCPALERTS TO 888777



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@stcharlesgov

HURRICANE PREPAREDNESS GUIDE

